Issues related to eLORA User Id, eLORA Password, registered email id and mobile number

User Credential (Log in id and Password) issue

User credentials (User id and Password), if forgot or not received, can be retrieved/reset using the provision available in eLORA home page.

1. For resetting the password, use the link available in eLORA page (click) Forgot/not received my Password

2. For retrieving the user id, use the link available in eLORA page (click) Forgot/not received my User Id

User id/password will be sent to registered email id.

Employer's email id and Mobile No. related issue

email id and mobile No. of the employer can be changed using the link/form available in eLORA page (click) Forgot/Wrong email id/mobile no. Follow the instruction available.

Login

○ Institute ○ Radiation Professional ○ RSO

Username* [   ]
Password* [   ]
Practice* --Select One--
Institute Role* --Select One--
Installation Type* --Select One--

[Login]

Forgot / not received my password

Forgot / not received my User Id

Forgot/Wrong email id & mobile no

Radiation Professional's email id and Mobile No. related issue

Duly filled in application form ($) along with all supportive documents should be submitted from the radiation professional's email id to elora.info@aerb.gov.in

$ The form can be downloaded from the 'Help' menu after logging to institute profile. Take help of the employer to download the form.

Frequently Asked questions

Question: We are not received the user ID and Password?

Ans. Once RP registration or institute registration applications are approved e-LORA sends an automated email with registration ID, user ID and password to email ID mentioned in application. Please verify your trash, SPAM boxes as many users are later realized that the email was in TRASH and SPAM boxes.

Question: The User ID and Password details entered are showing error for Radiation Professional/RSO?

Ans. After RP registration, e-LORA sends user ID and password to the RP email ID. After RSO certification approval also e-LORA sends an email with user id and password for RSO LOGIN. Both are different user ID's, so before LOGIN please verify that to which profile you are going to LOGIN and their respective user ID and passwords.